



Direct Mortgage  
Wholesale™



## Have a Question?

Use DirectWare Search or Live Support Chat!

When you have a question about DirectWare® or Direct Mortgage Wholesale, search for the answer in the DirectWare Search OR use our Live Support link.

Court Atlas-Atlas Home Mortgage Corporation

Type a Help Question Search Log Out

Tools Setup Information

Get a Loan Program **B** View Completion Status **C** Schedule Closing

Get a Different LOAN # 126993 Pull Through: 0% BROKER CONTACTS: Atlas Home Mortgage (801) 444-9999

1. The search function is located in the upper right-hand corner of DirectWare.
2. Enter a keyword and then click on "Search".
3. A list of documents will appear.

conditions DirectWare Search [Advanced Search](#) [Search Tips](#)

**Search** Results 1 - 2 of about 7 for

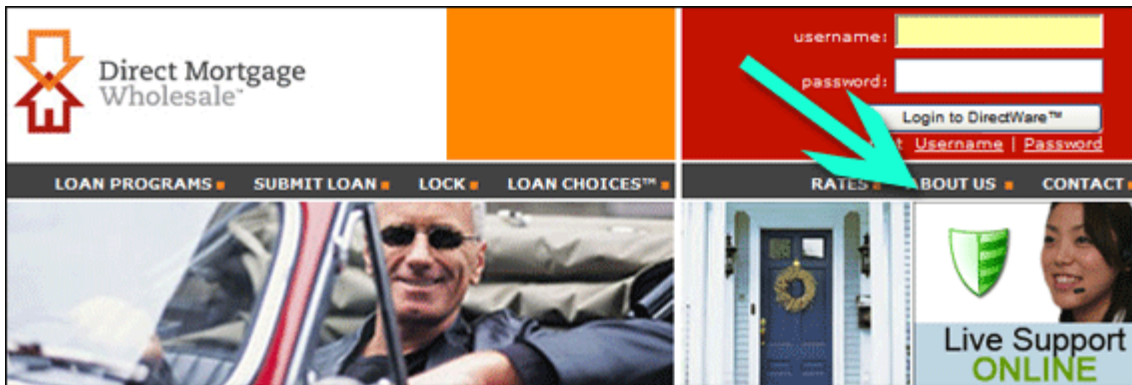
[MS WORD] [Paperless Submissions: Instructions to Fax, Scan, and/or e-mail a ...](#)  
... Send it. Address the e-mail to [conditions@directmortgagewholesale.com](mailto:conditions@directmortgagewholesale.com), and send it. That's it. Receive Notification. Upload. Scan Your Paper File. ...  
[www.directcorp.com/search/broker/Instructions%20to%20fax%20in%20conditions.doc](http://www.directcorp.com/search/broker/Instructions%20to%20fax%20in%20conditions.doc) - 200

[MS WORD] [Frequently Asked Question for Broker Support Desk](#)  
... A broker needs help gathering PTF **conditions** and assistance to make sure they have them in turned in before an applicable cut-off time. ...  
[www.directcorp.com/search/broker/FAQ%20for%20Broker%20Support%20Desk.doc](http://www.directcorp.com/search/broker/FAQ%20for%20Broker%20Support%20Desk.doc)  
[ [More results from www.directcorp.com/search/broker](#) ]

4. Click on the desired document and read your answer.

**OR**

1. Click on the Live Support link located in the upper right-hand corner of our homepage from 8:30 - 5:00 MST.



2. Fill out the form and press the "Request Chat " button.

Your Name:	<input type="text"/>
E-Mail:	<input type="text"/>
Question:	<input type="text"/>
Department:	Support <input type="button" value="v"/>
<input type="button" value="Request Chat.."/> <input type="button" value="Close"/>	

3. You can discuss your question with a Direct Mortgage associate using this live chat feature. If an associate is not available, you will be able to leave a message by filling out a form and pressing the "Send" button.

P.S. You can also contact broker support at [brokersupport@directcorp.com](mailto:brokersupport@directcorp.com).

How Can Loan Choices™ Help Me? [Click here to find out!](#)

Direct Mortgage Wholesale  
www.directmortgagewholesale.com

The Best Brokers Go Direct!  
800.924.3884